

Wildlife Lanes NYE Terms & Conditions – FAQ

General Reservation Terms

Reservations are required for all sessions. Reservations for this event are online only. Sessions must be paid in full at the time of reservation. All sessions are priced for up to 6 people per lane. Alcoholic beverages are available for purchase in the bar. Reservation check-in begins 30 minutes prior to the start time of the event.

Cancellation Policy

Cancellations are eligible for a full refund up to December 28, 2025. Cancellations after this date will be issued Free Game Passes equivalent to the value of the reservation. To cancel your reservation, reference your reservation confirmation email and scroll to the bottom and click "Click to cancel reservation." If cancelling a reservation after December 28, 2025 please contact Wildlife Lanes by phone or email.

TEL: (724) 335-9453

EMAIL: customerservice@wildlifelanes.com

Common FAQ

1. How do I request my lanes to be next to my family/friends?

Wildlife Lanes does not accept requests for reservations to be placed next to each other as lanes are assigned at the time of reservation. If you would like your reservation to be next to your family/friends, we encourage you to combine the reservations into one large reservation to ensure your lanes are next to each other.

2. I have 5 guests but want to reserve two lanes, how do I do that?

To reserve two lanes, increase your guest count to 12. This event is priced per lane, not by guest. Prior to completing your reservation, you will be asked how many adults and children are in your party for accurate headcount.

The same applies to 3 lanes (increase to 18 guests), 4 lanes (increase to 24 guests), and so on.

3. I made a mistake with my reservation! How to I change it?

If you are changing the number of guests but not changing the number of lanes in your reservation, please call us at (724) 335-9453 or email customerservice@wildlifelanes.com. Please include your first and last name and your OrderID found in your order confirmation email. If you are changing the number of lanes in your reservation, you must first cancel your existing reservation and create a new reservation. The refund for the existing reservation will be processed within 2 business days of your cancellation.

4. Can I bring in my own food/drinks?

Wildlife Lanes does not permit outside food or beverage to be brought into the facility.

5. A guest of mine has a food allergy. Do you have any allergen free food options?

Wildlife Lanes is unable to accommodate food allergies.

6. Do I have to wear bowling shoes?

Yes, all guests who are bowling are required to wear bowling shoes.

For all Wildlife Lanes policies and FAQ, please visit our website at <https://www.wildlifelanes.com/policies-faq>.